



\$199
A MONTH



Patients are
waiting.

FRONT DESK AMI™ ALWAYS ANSWERS

Capture every opportunity to gain a new patient

Dental patients deserve answers even when you aren't available. Whether it's after hours, holidays, or a busy day, Front Desk AMI always answers a patient's phone call. Now dentist never miss an opportunity to gain a new patient.

AMI is an automated office helper built to assist with scheduling an appointment over the phone or online. AMI can also answer patients' questions. Additional features of the technology help with onboarding new patients: connecting to PMS (Practice Management System), verifying insurance and collecting payments. AMI is available 24/7/365. Staff is better supported and patients are never left hanging with Front Desk AMI.

For \$199 per month, you can leverage Front Desk AMI. It takes a few hours to have your own AMI (Automated Multitasking Intelligence) ready to answer calls and schedule appointments.

BENEFITS

- Never Miss a Call
- Quicker Onboarding
- Connect to Practice Management Software
- Increase Patient Acquisition
- Capture Metrics
- 24/7 Availability
- Average 636% ROI
- 2-3 Hour Build
- Multilingual

OMNICHANNEL

Meeting patients on their preferred channel. Front Desk AMI lives in the cloud, which means it can be leveraged across channels, at any time, from anywhere.



Telephone



Social Media



Online



And More...



Practice Management System (PMS)



Email



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← BACK



↺ RESTART

Welcome! I can answer questions and schedule appointments.

Are you a new or returning patient?

New

Would you like to schedule a consultation?

Yes

Here are our earliest available appointments:

Monday, June 15 at 10:00 AM with Dr. Williams
Tuesday, June 16 at 3:00 PM with Dr. Patel
Thursday, June 18 at 11:30 AM with Dr. Williams

Which appointment works best for you?

Tuesday with Dr. Patel.

Excellent! First, can I have your first and last name?

Emily Carter

...

🚀 SUBMIT

Powered by NOHOLD

FEATURES

Analytics

Systematically capture actionable customer behavior metrics

Connect to PMS

Integrates & connects with back-office systems

Voice & Web

Can be launched via Phone system, Webchat, App, Smart Speaker, Social Media

Escalation to Live Help

Patient can forward a call to a live person whenever they like

Scalable

Can handle millions of conversations per month

Multilingual

Live in 15 languages

Compliant and Secure

HIPAA, PCI, SOC2 - Type 2

BEST PRACTICES

- Customize with Practice Branding
- Integrate with PMS Platform
- Upsell Premium Services
- Share Alerts & Promotions
- Collect Payments
- Personalize the Experience
- Leverage on All Web Pages
- Provide Escalation Options
- Leverage Existing Knowledge

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One of my goals is to guide my patients using the most innovative technology. The Virtual Assistant allows us to reach more patients by automating our new and returning patient onboarding process. Tasks that were repetitive, and time-consuming for my staff are now gone!

Dr. Aimee Eyvazzadeh



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