



**\$199**

**A MONTH**



**Streamline  
booking now.**

# FRONT DESK AIMEE™

Dental practices streamline booking to improve office experiences.

Make booking dental appointments as frictionless as possible by using an automated office helper, Front Desk AIMEE. With Front Desk AIMEE dental offices can: schedule appointments, verify insurance, and collect payments online or over the phone. Front Desk AIMEE supports practices 24/7/365 without increasing staff. Never miss an opportunity to gain a new patient.

For \$199 a month you can leverage Front Desk AIMEE. It takes a few hours to have your own AIMEE (Automated Intelligent Multitasking Engagement Engine) ready to answer calls and schedule appointments.

## BENEFITS

- Never Miss a Call
- Quicker Onboarding
- Connect to Practice Management Software
- Increase Patient Acquisition
- Capture Metrics
- 24/7 Availability
- Average 636% ROI
- 2-3 Hour Build
- Multilingual

## OMNICHANNEL

Meeting patients on their preferred channel. Front Desk AIMEE live in the cloud, which means they can be leveraged across channels, at any time, from anywhere.

- Telephone
- Social Media
- Online
- And More...
- Practice Management System (PMS)
- Email

← BACK
↻ RESTART

Welcome! I can answer questions and schedule appointments.

Are you a new or returning patient?

Would you like to schedule a consultation?

Here are our earliest available appointments:

Monday, June 15 at 10:00 AM with Dr. Williams

Tuesday, June 16 at 3:00 PM with Dr. Patel

Thursday, June 18 at 11:30 AM with Dr. Williams

Which appointment works best for you?

Excellent! First, can I have your first and last name?

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Powered by NOHOLD

## FEATURES

### Analytics

Systematically capture actionable customer behavior metrics

### Connect to PMS

Integrates & connects with back-office systems

### Voice & Web

Can be launched via Phone system, Webchat, App, Smart Speaker, Social Media

### Escalation to Live Help

Patient can forward a call to a live person whenever they like

### Scalable

Can handle millions of conversations per month

### Multilingual

Live in 15 languages

### Compliant and Secure

HIPAA, PCI, SOC2 - Type 2

## BEST PRACTICES

- Customize with Practice Branding
- Integrate with PMS Platform
- Upsell Premium Services
- Share Alerts & Promotions
- Collect Payments
- Personalize the Experience
- Leverage on All Web Pages
- Provide Escalation Options
- Leverage Existing Knowledge

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**One of my goals is to guide my patients using the most innovative technology. The Virtual Assistant allows us to reach more patients by automating our new and returning patient onboarding process. Tasks that were repetitive, and time-consuming for my staff are now gone!**

Dr. Aimee Eyvazzadeh



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